

# TIB ■ PLC

# DISC DRIVE DD-001

## EQUIPMENT WARRANTY

KEEP  
SAFE

TIB PLC Warrants for a period of 12 months from the date of purchase that the equipment shall be free of defects in materials, workmanship and operating failure, from normal intended use. TIB PLC will, at its option, repair or replace defective equipment at their factory free of charge during the Warranty period. Purchaser shall be responsible for transportation charges of the equipment to and from TIB PLC's factory. This Warranty is contingent upon proper use of the equipment, and does not apply to damage caused by misuse or negligence.

This Warranty is in lieu of any other Warranty expressed or implied and is in lieu of all obligations or liabilities for damages in connection with fitness of equipment for a particular purpose, interruption of business, and loss of use, revenue or profit. In no event will TIB PLC be liable for special, incidental or consequential damages.

The above Warranty applies subject to the following conditions:

1. That the completed Warranty card (or duplicate copy) is returned with all equipment submitted for repair or service under warranty, together with a dated proof of purchase.
2. The cost of all transport charges for service claims under warranty into TIB PLC's service department will be borne by the customer - no reimbursement for such charges is implied or offered under the terms of this or any other TIB PLC warranty agreement.
3. All equipment must be packaged to safely withstand the method of transport or carriage chosen by the sender. No service work will be undertaken by TIB PLC on goods damaged in transit until any Insurance claim or dispute is resolved between sender and carrier or

the customer indicates acceptance in writing to TIB PLC of any quotation to repair and refurbish any product(s) such repair and/or refurbishment independently of any claim against carriers or other third parties. Customers are advised to check that the level of insurance offered by the preferred carrier is adequate to meet the cost of full repair or, where necessary, replacement of damaged goods.

4. That the purchaser briefly describes the symptoms associated with equipment failure in writing and submits it to TIB PLC together with the equipment concerned. Whilst every effort is made to ensure that goods are returned as rapidly as possible, please note that vague descriptions of faults such as "Not Working" or "Faulty" may cause delay in the return of items submitted for repair or service.

This Warranty is in addition to and does not in any way affect or reduce the statutory and legal rights of the customer

Return to:

**TIB PLC**  
**SALES & ADMINISTRATION CENTRE**  
**36-50 ADELAIDE STREET,**  
**BRADFORD BD5 0EA.**  
**TEL: 0274 736990 FAX: 0274 737261**

Model No.....

Serial No.....

Date of Purchase.....

Proof of Purchase Enclosed



**IT IS ESSENTIAL THAT THE REGISTRATION CARD IS RETURNED.**

POST  
TODAY

Name.....

Address.....

Postcode.....

DaytimeTel.....

Purchased From:

*I would/would not like to receive regular updates on suitable software products.*

Model No.

Serial No.

Date of Purchase:

# TIB ■ PLC

---

## IMPORTANT WARRANTY INFORMATION

---

- 1** *WARRANTY REGISTRATION CARD.*
  - 2** *WARRANTY DETAILS.*
  - 3** *REQUEST FOR SOFTWARE UPDATE INFORMATION.*
- 

AFFIX  
STAMP  
HERE

*Warranty Registration Department*  
**TIB PLC**  
**36 - 50 Adelaide Street**  
**Bradford**  
**BD5 0EA**